



SAFE HAVEN PROGRAM AND OPERATIONS UPDATE

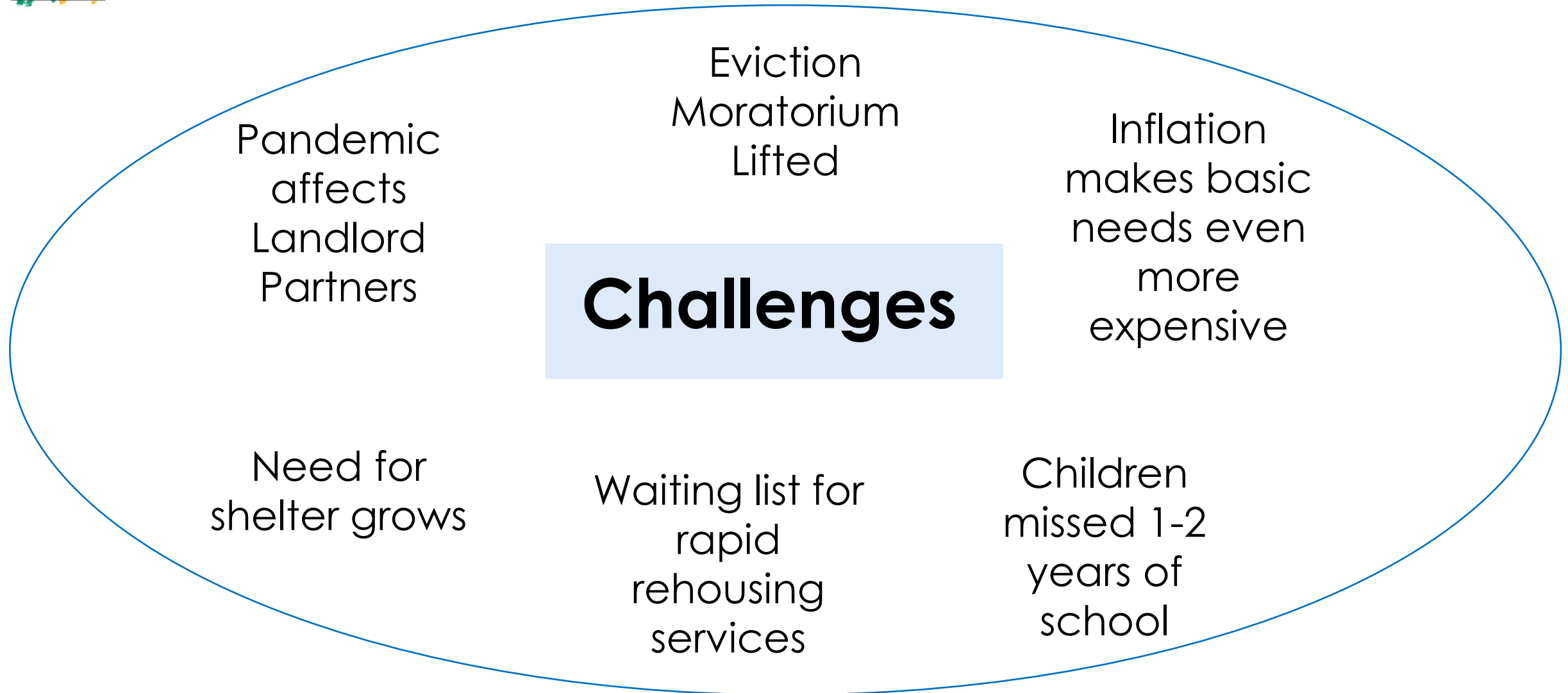
Annual Meeting: August 20, 2022

Jennifer Reason, Chief Program Officer

Collen Mayer, Chief Operating Officer



Community Landscape



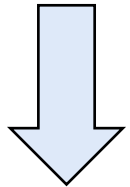


Community Landscape

Cost to house a family:

\$4.1K

(pre-pandemic)



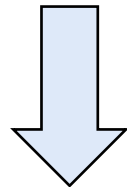
\$7.6 K

(currently)

Days to house a family:

69 days

(pre-pandemic)



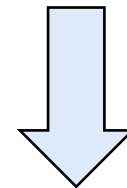
101 days

(currently)

CE Families Exper. Homelessness:

233 families

(Jan 2022)



410 families

(currently)



Safe Haven's Vision

“To Eliminate Family Homelessness in middle Tennessee. ”

From the FY 19-22 Strategic Plan

Functional Zero: “Safe Haven believes it is possible to **effectively end family homelessness** by creating a **systematic** and **community-wide response** that ensures homelessness is prevented whenever possible or otherwise is a **rare, brief** and **non-recurring** experience.”



Focus on Vision

**Functional Zero:
Family
Homelessness is....**

Rare

Brief

Non-recurring



Focus on Vision

**To Achieve
Functional
Zero:**

**Systematic
Response**

**Community-
Wide
Response**



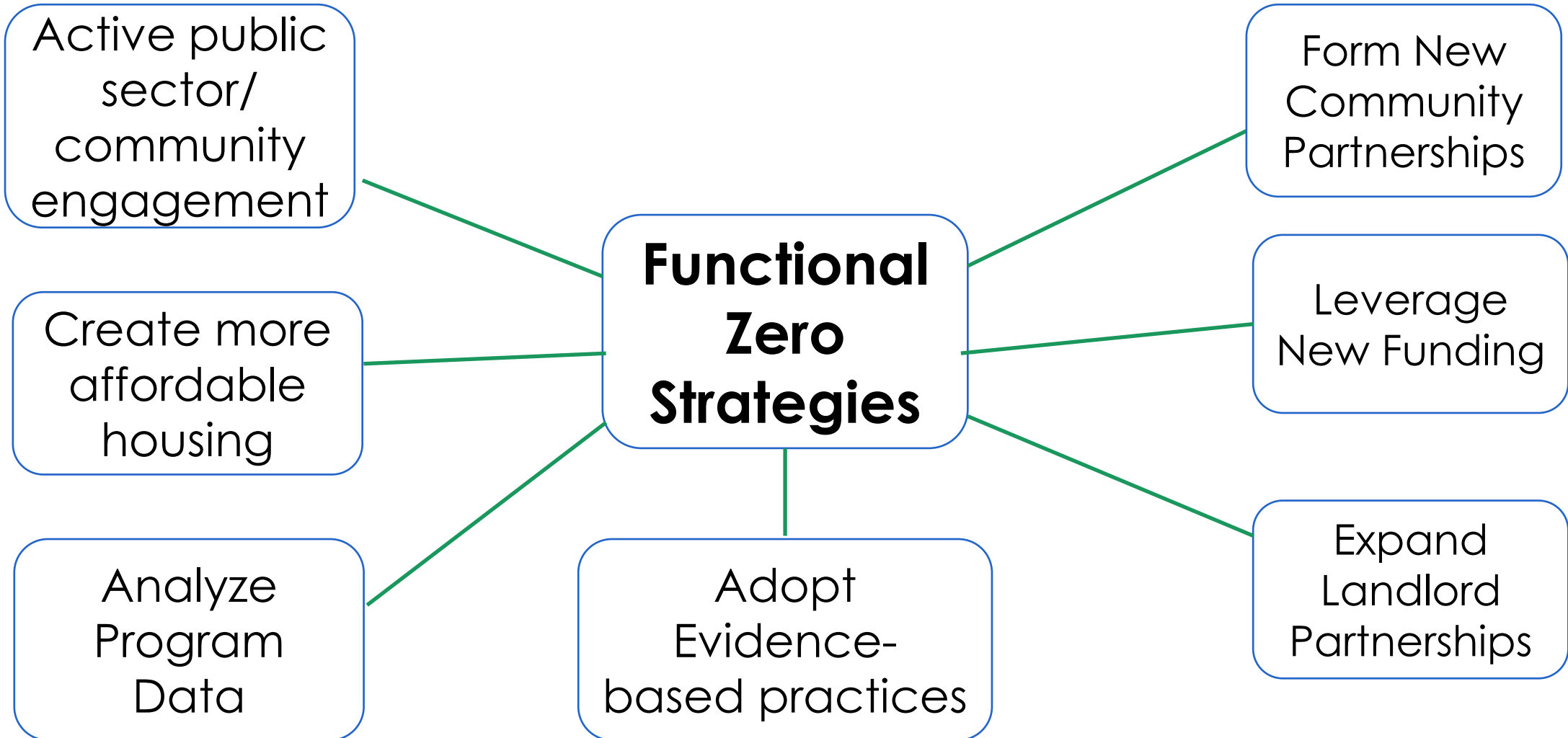
Built for Zero Partnership

- National experts in solving homelessness
- Working with over 100 communities
- Nashville will be the **first** that they are supporting on addressing family homelessness



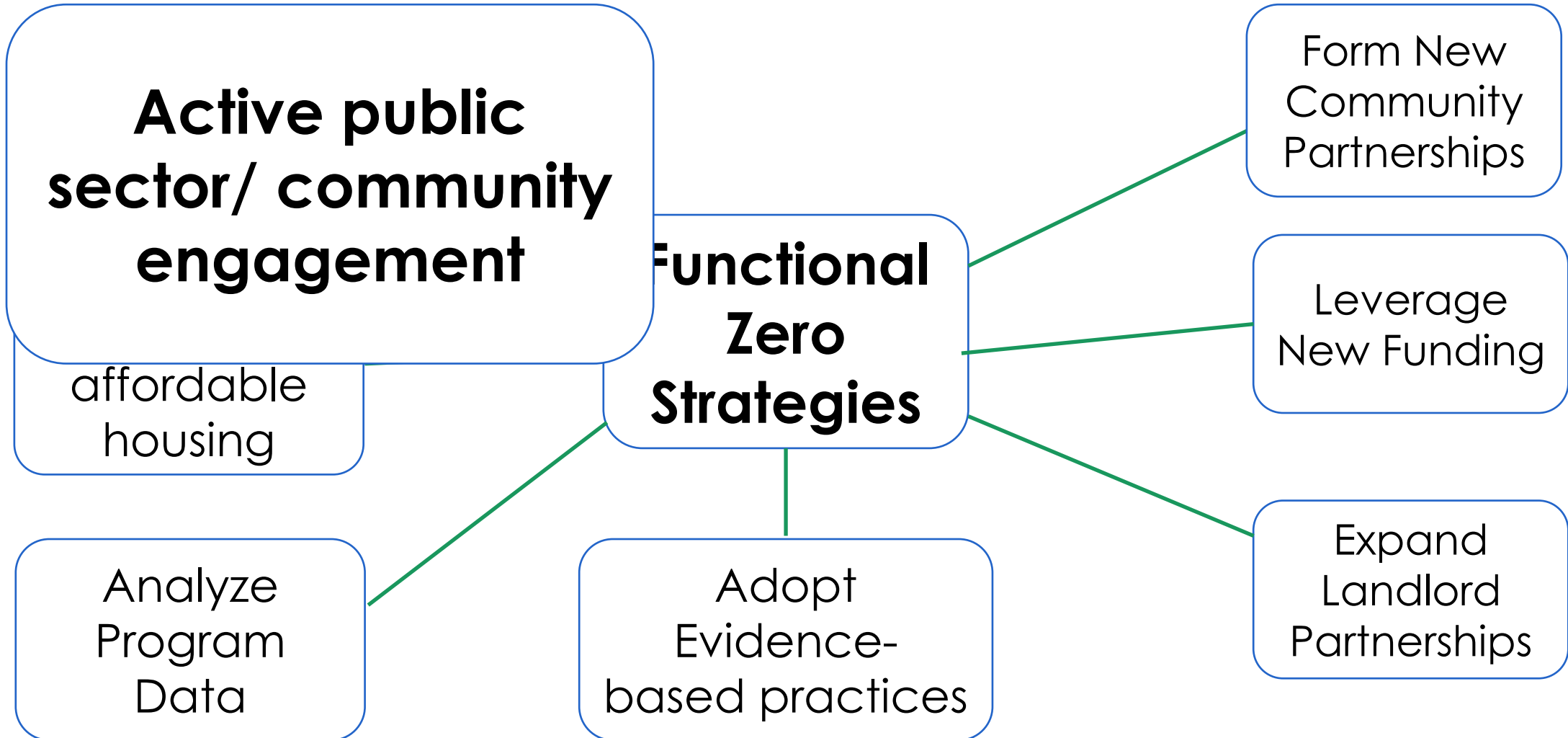


Core Strategies





Core Strategies





Public Sector/Community Engagement

- Initiated partnership with DHS/United Way to use TANF funds for family homelessness

Impact: \$35 million invested for families

- National study by Abt profiling Nashville's creative use of public funding for family homelessness

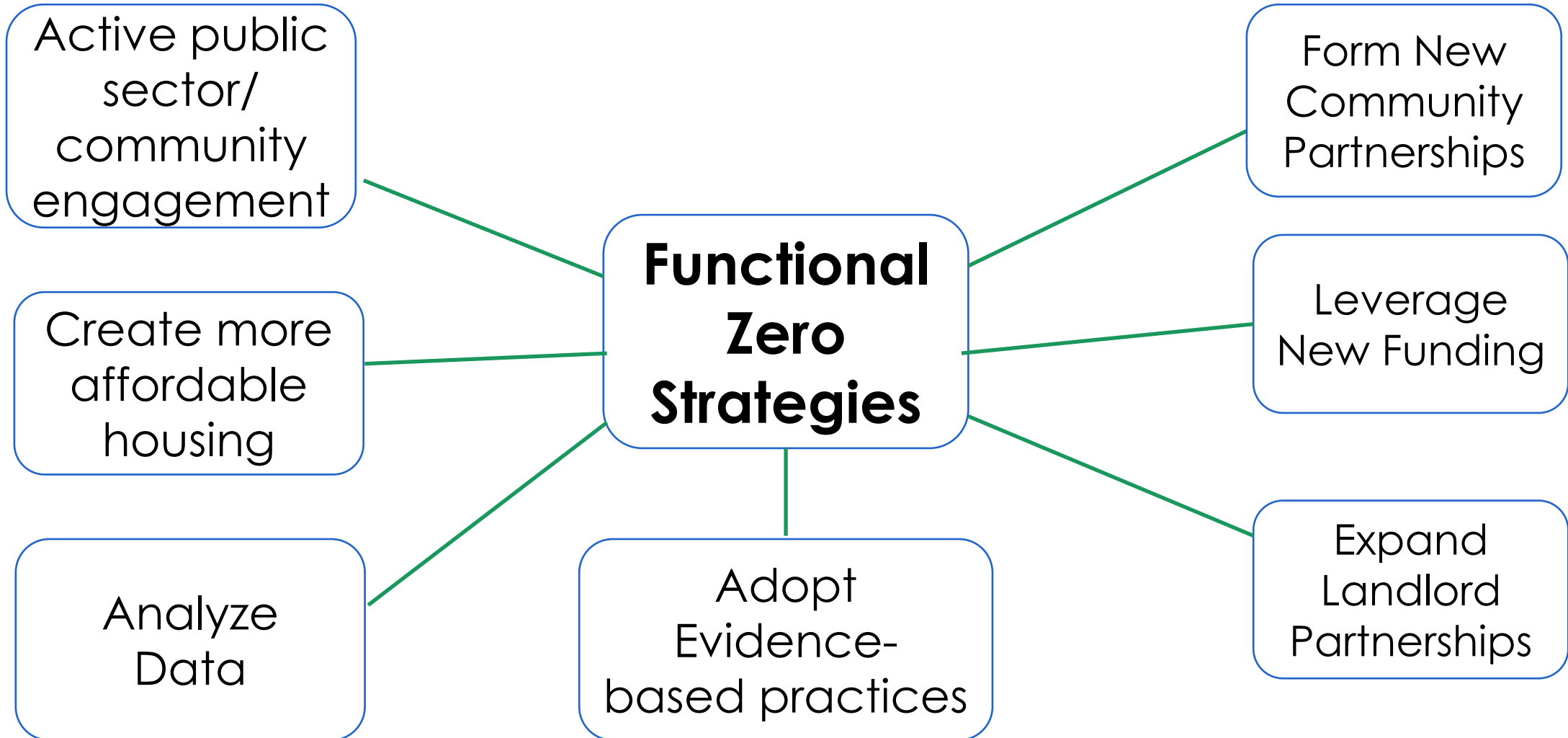
Impact: Other cities throughout country will learn from our work

- Safe Haven chairs three Family Collective steering committees and work groups focused on Data, Housing, and Functional Zero

Impact: Providing leadership and training to other 37 nonprofit agencies in five counties

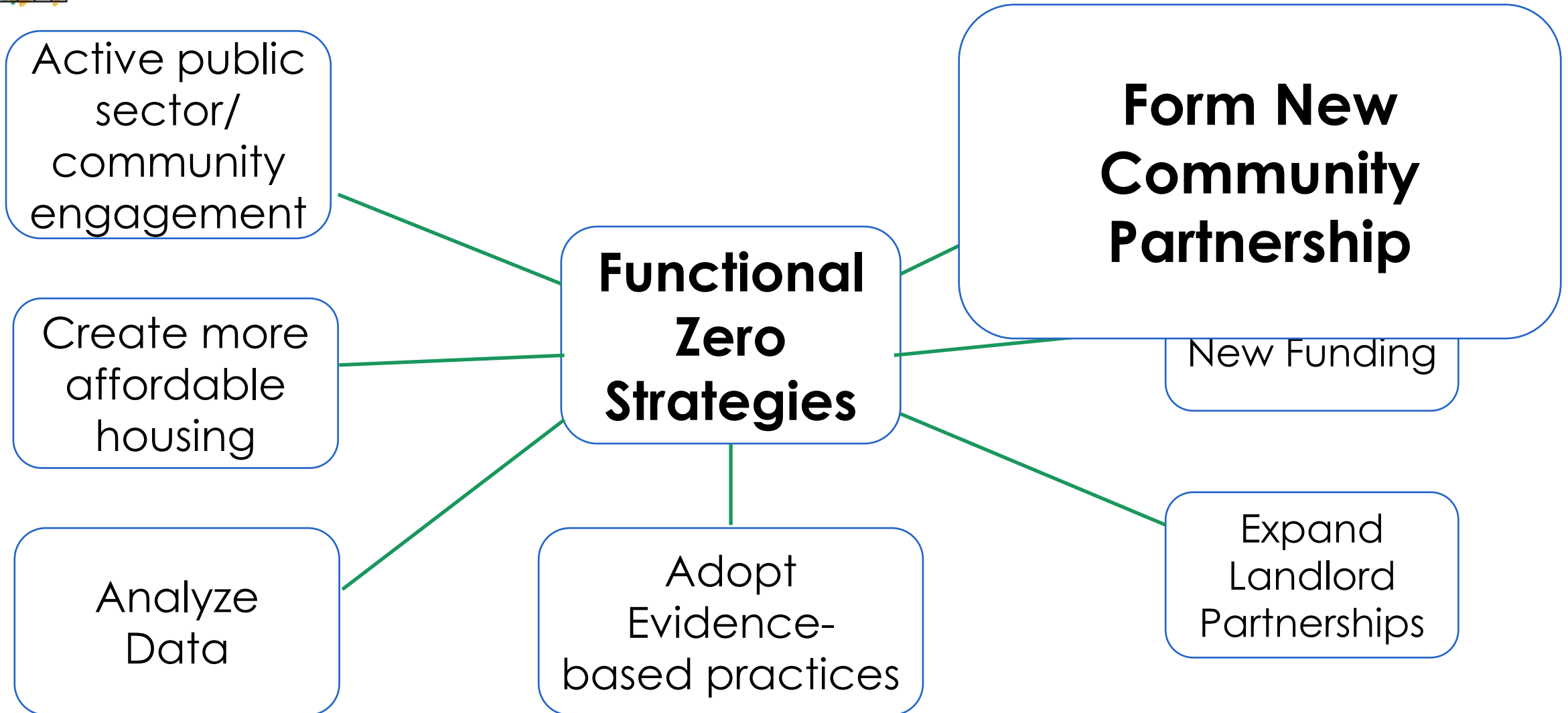


Core Strategies





Core Strategies





Community Partnerships

- Convened a core group of family providers to plan together strategies around functional zero

Impact: Community partners meeting every month to develop family homelessness strategy in Nashville

- Initiated new partnerships with YWCA, Family Safety Center, Park Center

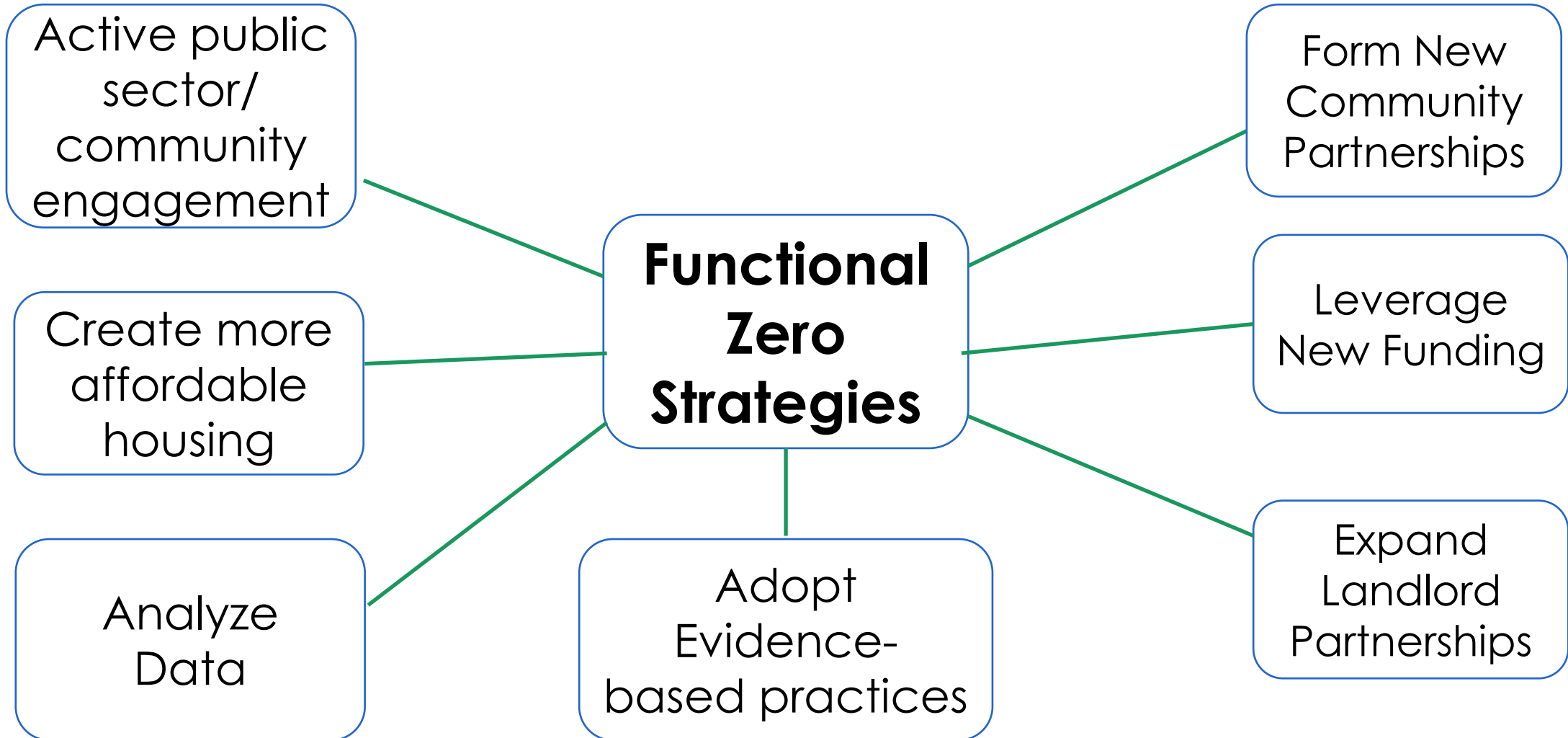
Impact: Stronger system of services for clients experiencing homelessness and domestic violence

- Leading Priority 1 Shelter Initiative

Impact: Shelter available for single dads, pregnant moms, persons with disabilities who otherwise would be on the streets/in cars

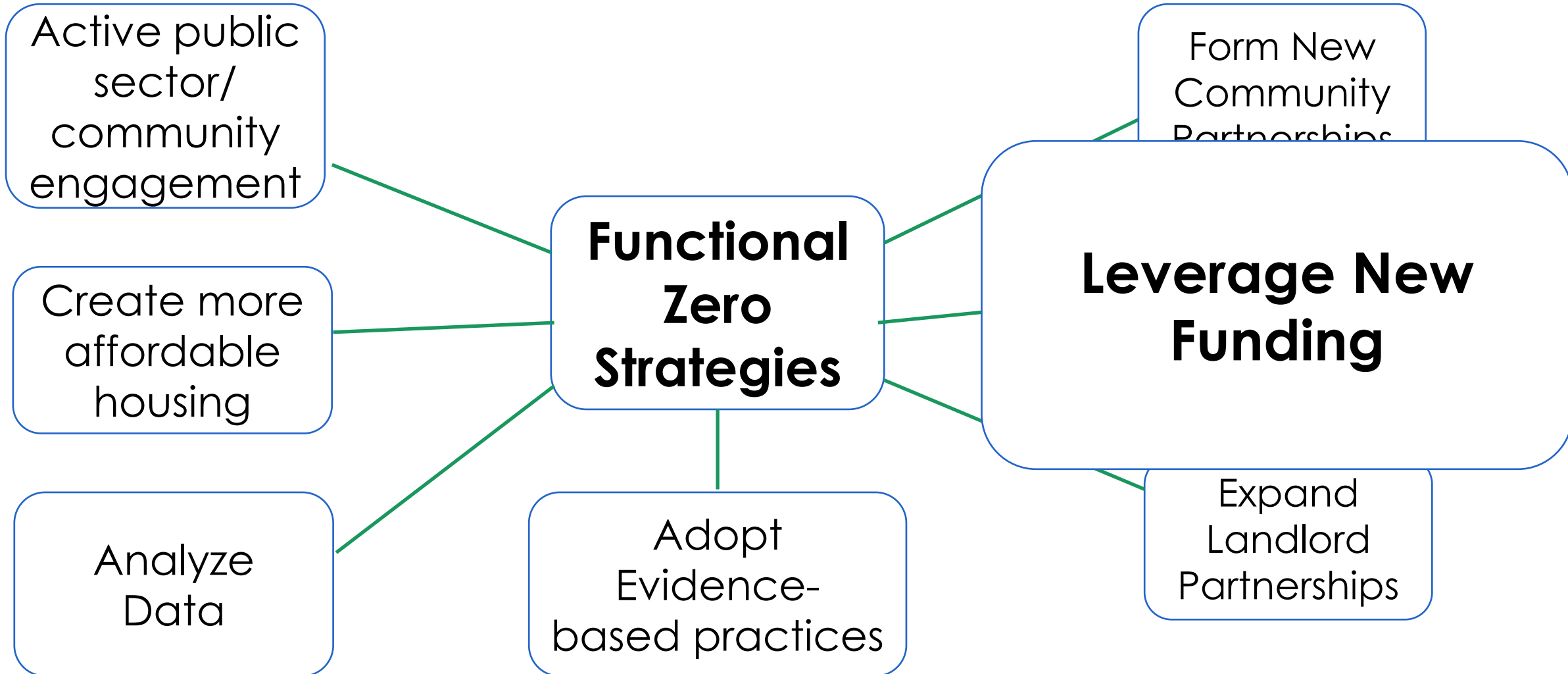


Core Strategies





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Leverage New Funding



- Leveraged federal Covid funding (CDBG, ESG, TN CARES, Metro CARES)

Impact: Safe Haven received \$2 Million in extra resources to expand staff and house more families

- HUD funding to address intersection of domestic violence and homelessness

Impact: Families fleeing Domestic Violence find safe, affordable housing

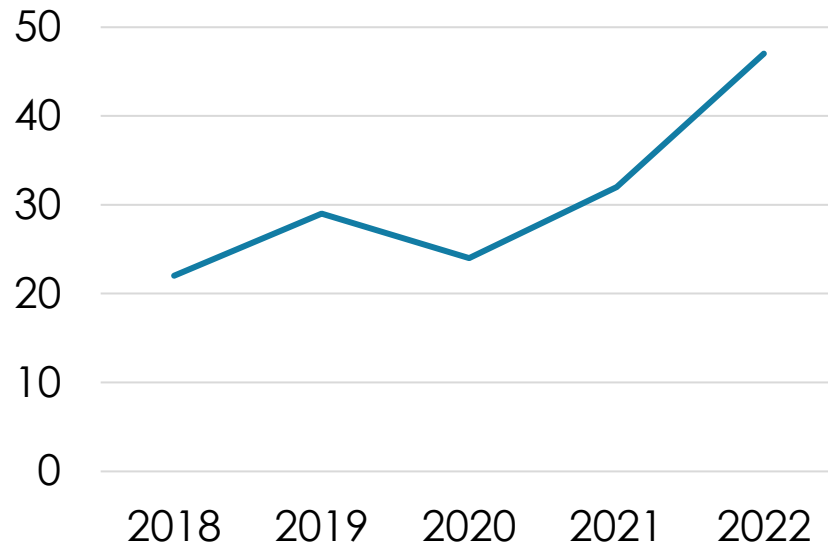
- Despite pandemic, Safe Haven operated at substantial surplus for last three years

Impact: Safe Haven is actively expanding programming while considering key infrastructure/operational investments

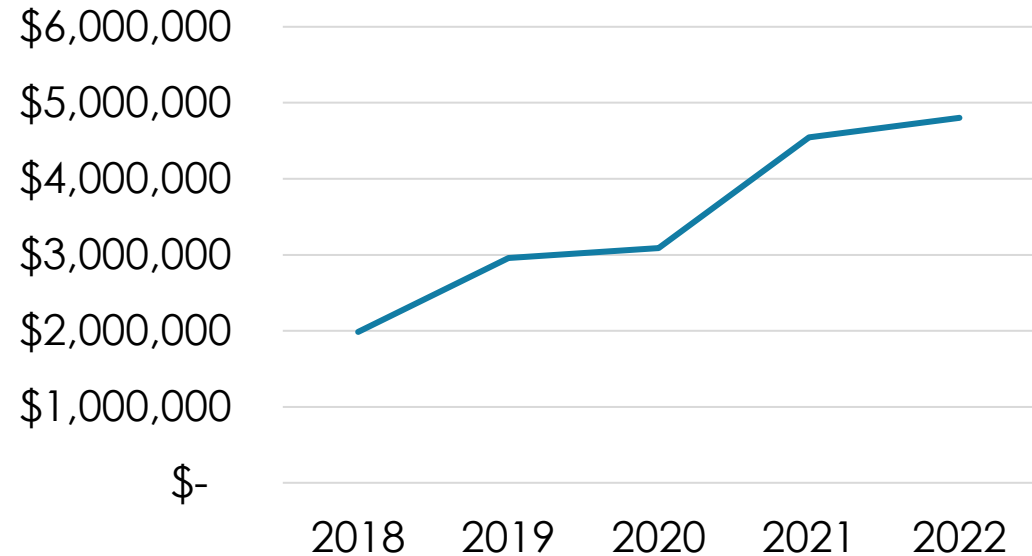


Scaling up our work

Safe Haven # Staff
(excluding PRN)

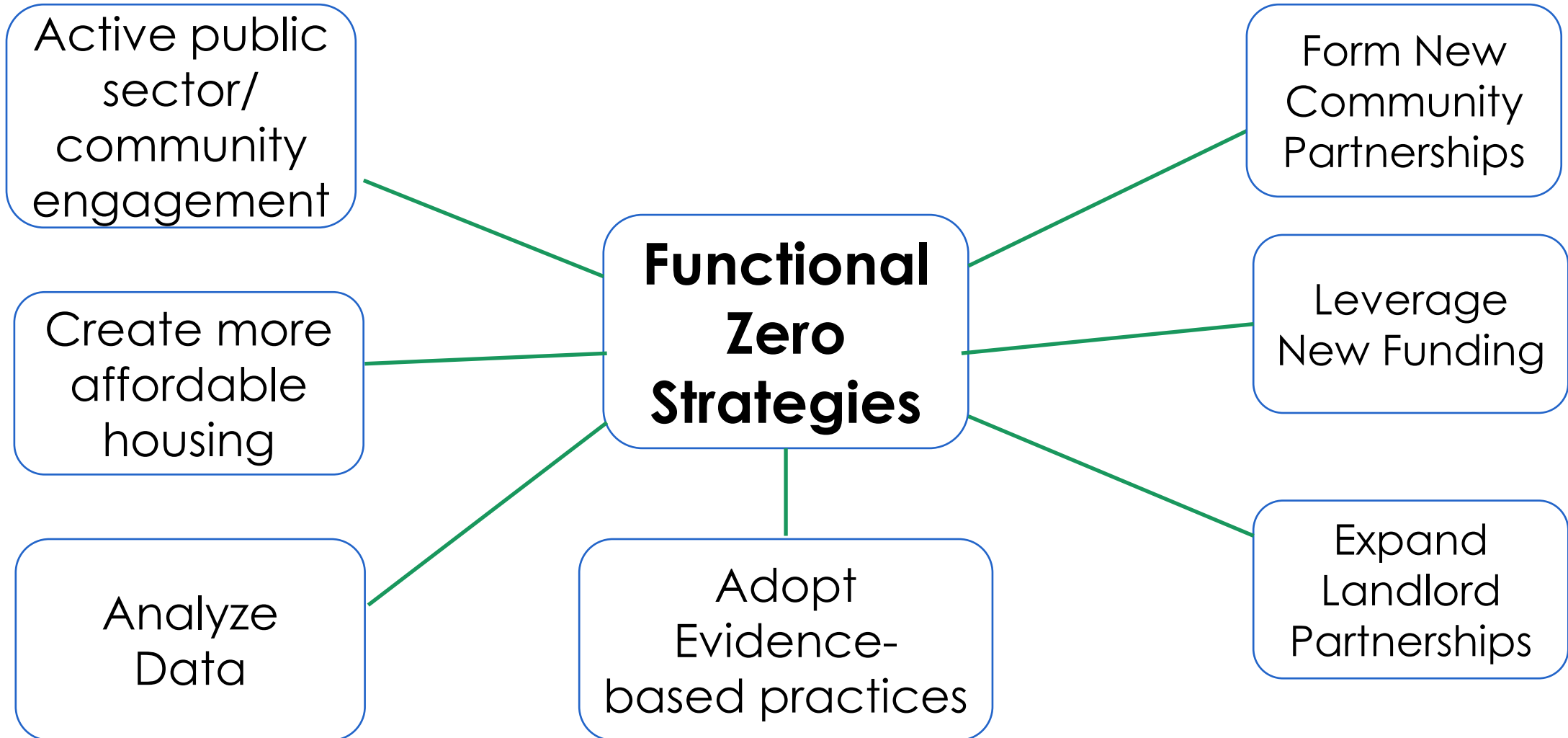


Safe Haven Budget



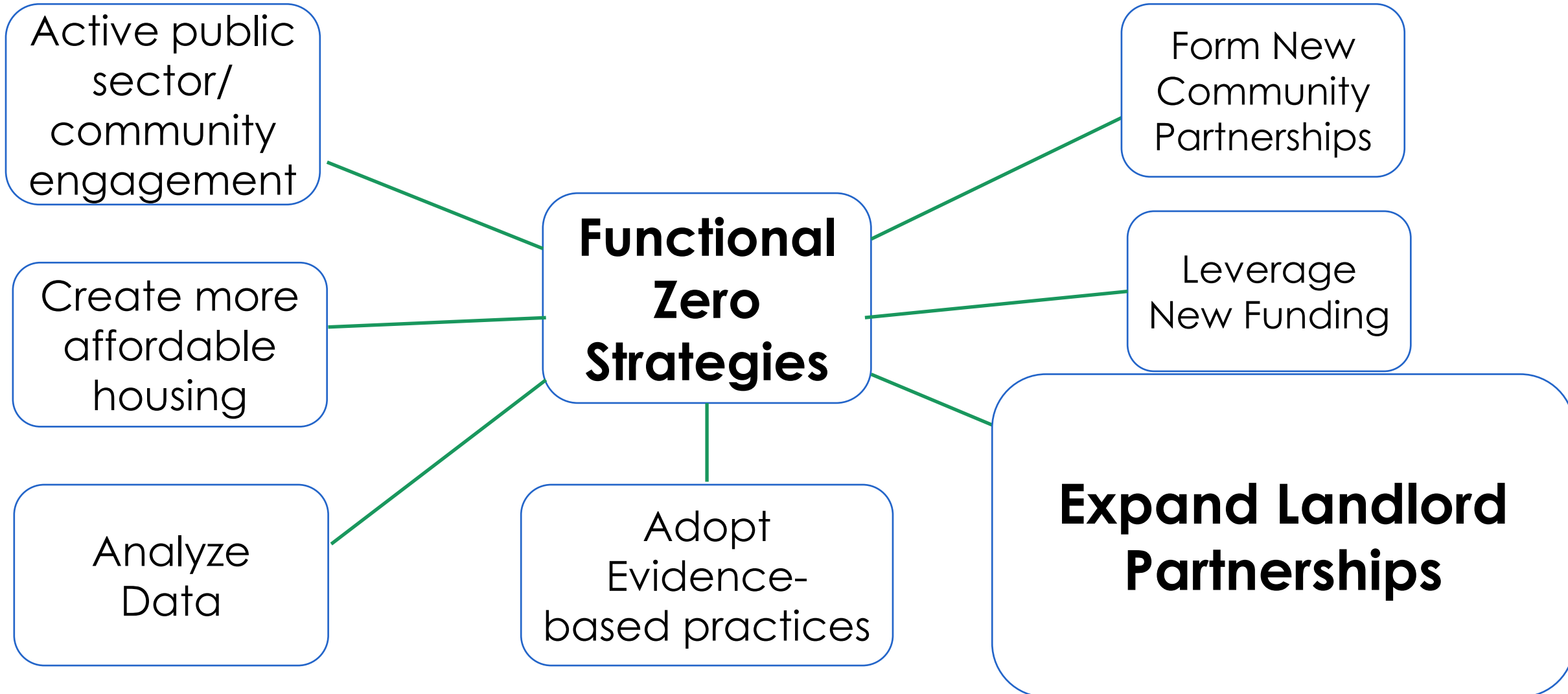


Core Strategies





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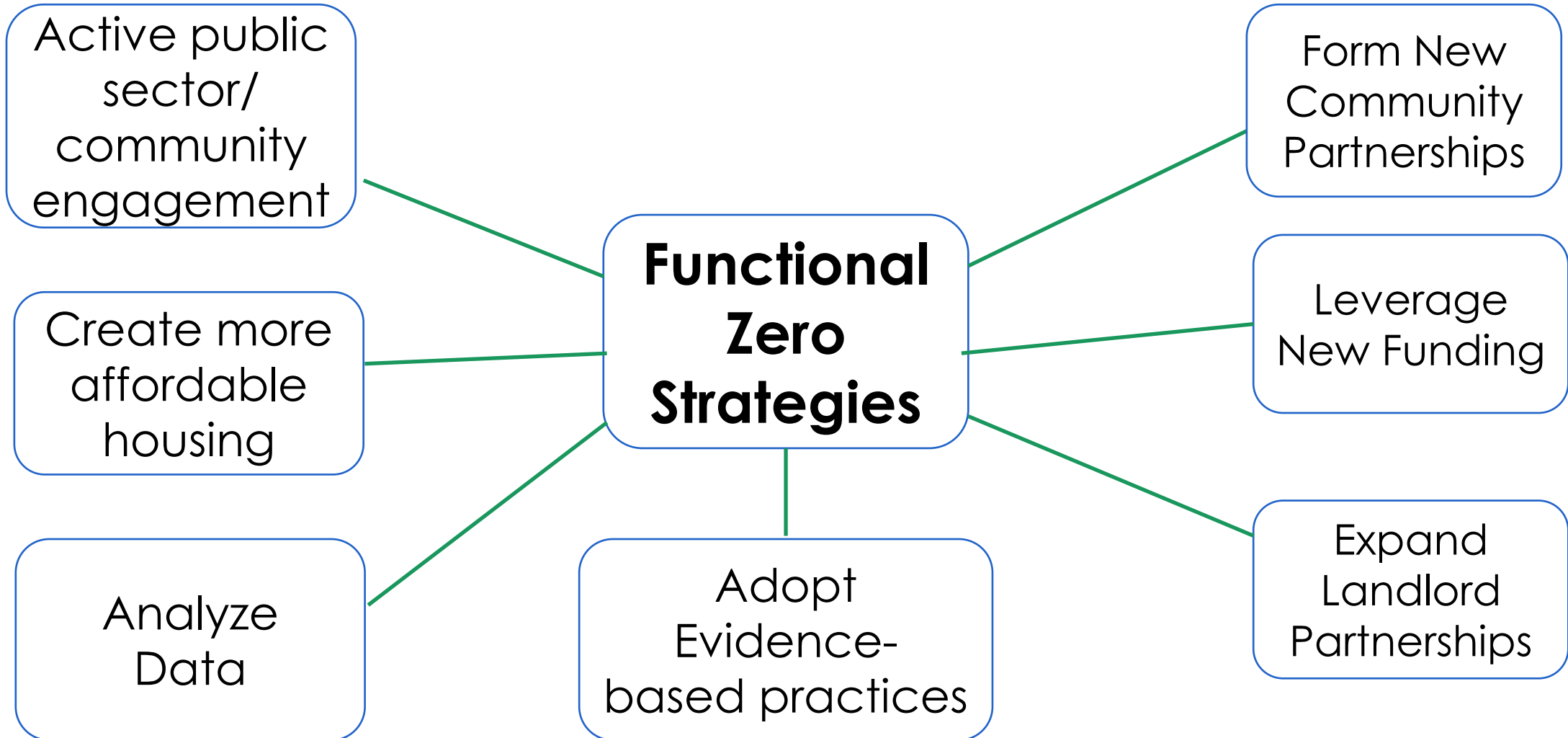


Expand Landlord Partnerships

- Actively built network of landlords working with our families
Impact: 38 landlords partner with Safe Haven to house families experiencing homelessness
- Lead The Family Collective Housing Effort
Impact: Monthly, our housing team trains and consults with other nonprofits across community on property manager engagement
- Member of Low-barrier Housing Collective
Impact: Developing community housing standards and incentive programs to partner with more landlords to address homelessness

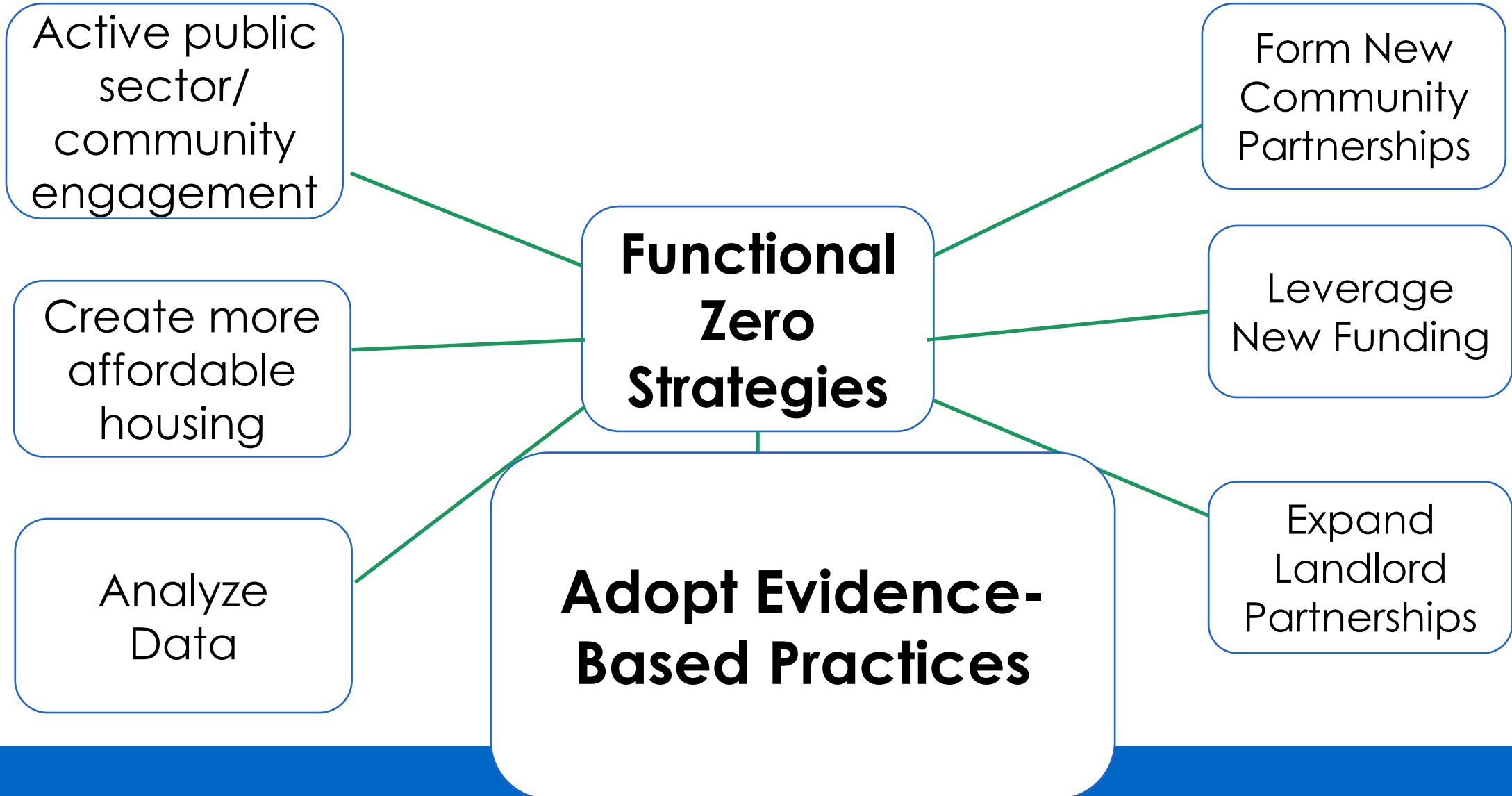


Core Strategies





Core Strategies





Evidence-based best practices

- Initiating rapid rehousing standards throughout community
Impact: Establishing shared commitment across family providers to use best practices in housing families
- Advocating for evidence-based community approaches like Coordinated Entry, Trauma-Informed Care, HMIS, and Permanent Supportive Housing
Impact: Stronger system of homeless services throughout Nashville
- Implemented research-based Critical Time Intervention Model
Impact: Families receive intensive wrap-around services at housing and gradually become more self-sufficient over 9 months when they exit the program



Evidence-based best practices

RAPID REHOUSING PROGRAM

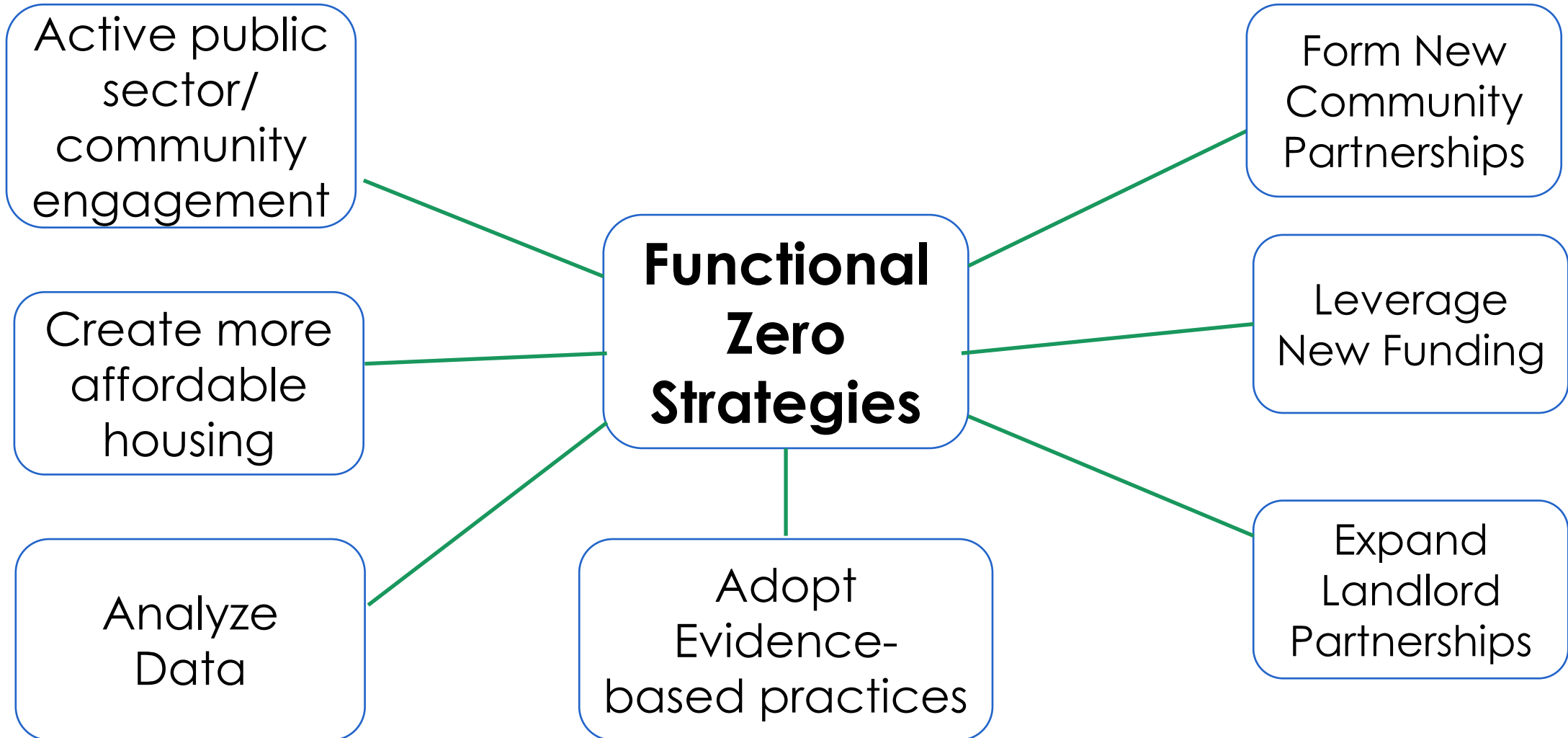


FAMILY FOCUS AREAS

- HOUSING
- PARENTING/FAMILY INVOLVEMENT
- EDUCATION/CHILDCARE
- SOCIAL CAPITAL
- PHYSICAL HEALTH
- MENTAL HEALTH CARE
- MONEY MANAGEMENT
- EMPLOYMENT
- TRANSPORTATION

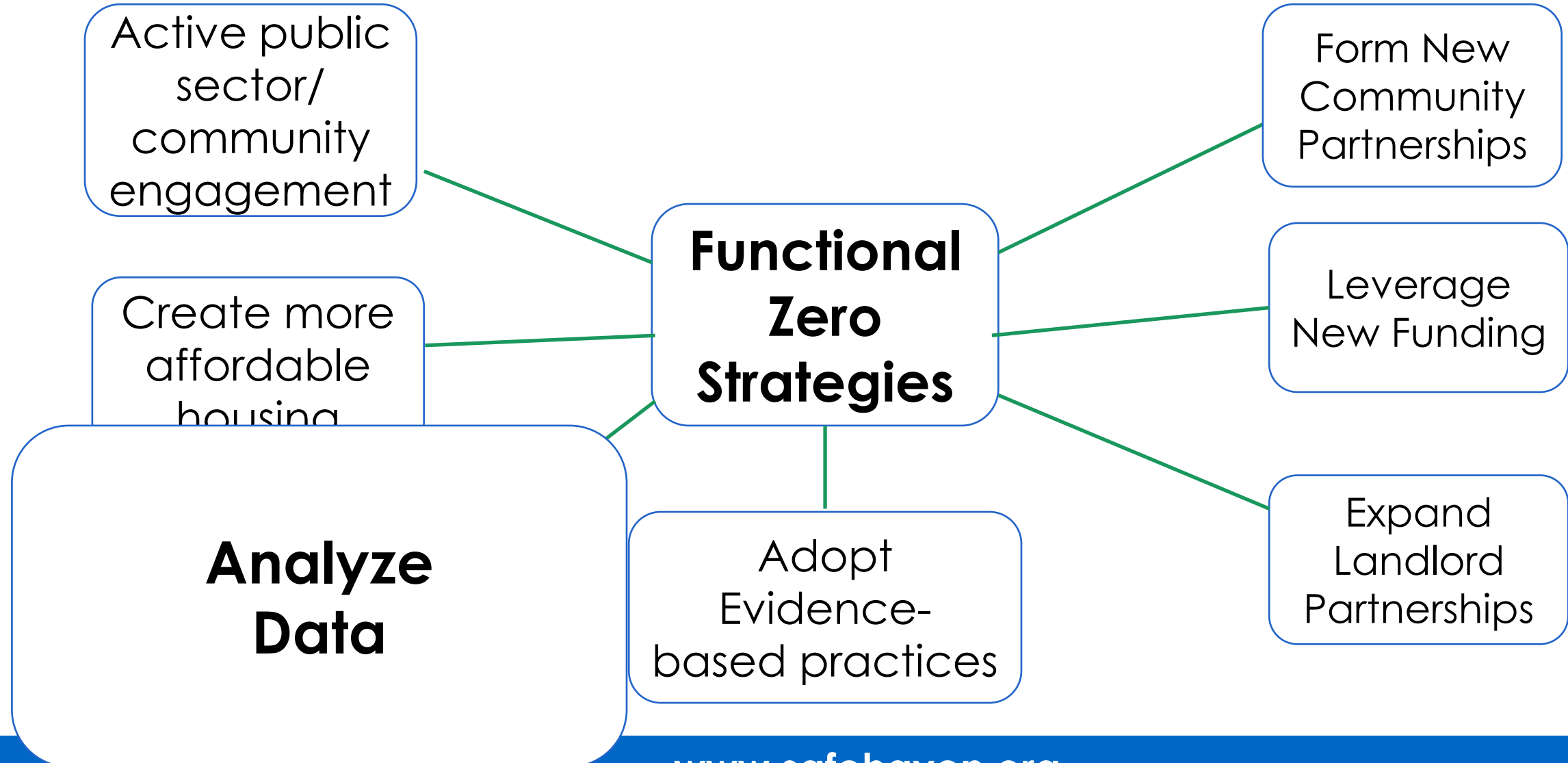


Core Strategies





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- Working with Built for Zero/MHID to create scorecard of family homeless data

Impact: Community adopts a data-informed roadmap to achieve functional zero for families

- Safe Haven is developing logic models, outcomes reports, and real-time dashboards for all program areas in shared database

Impact: Safe Haven can make data-driven program decisions, rapidly responding to homelessness

- Chosen for HCA's Hack for the Community

Impact: Created shared organizational database to eliminate data silos and create greater connections throughout organization



Analyze Data

Example: Youth Department Logic/Data Model

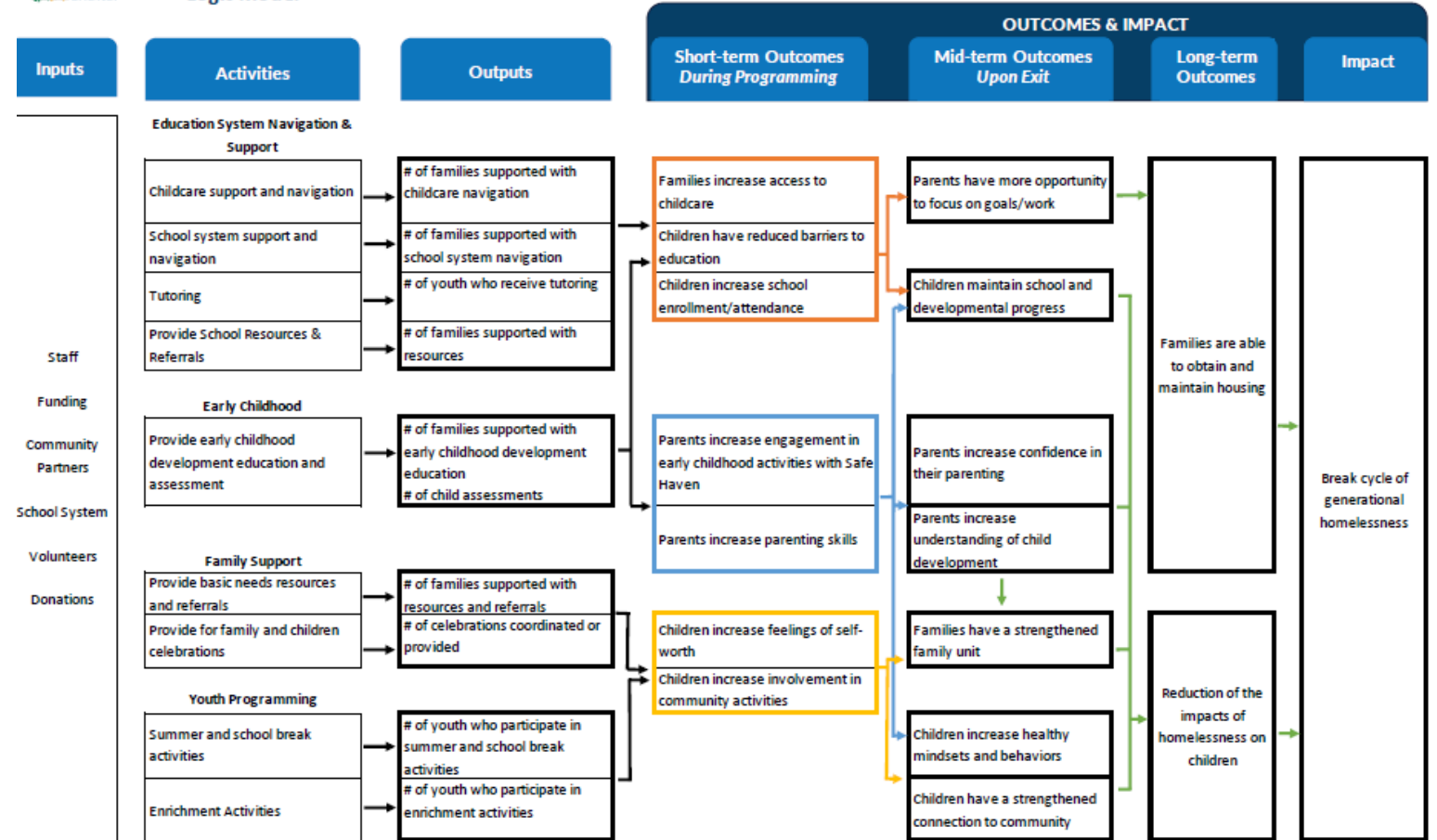
Focus Areas:

- 1) Education System
- 2) Early Childhood
- 3) Family Support
- 4) Family Enrichment



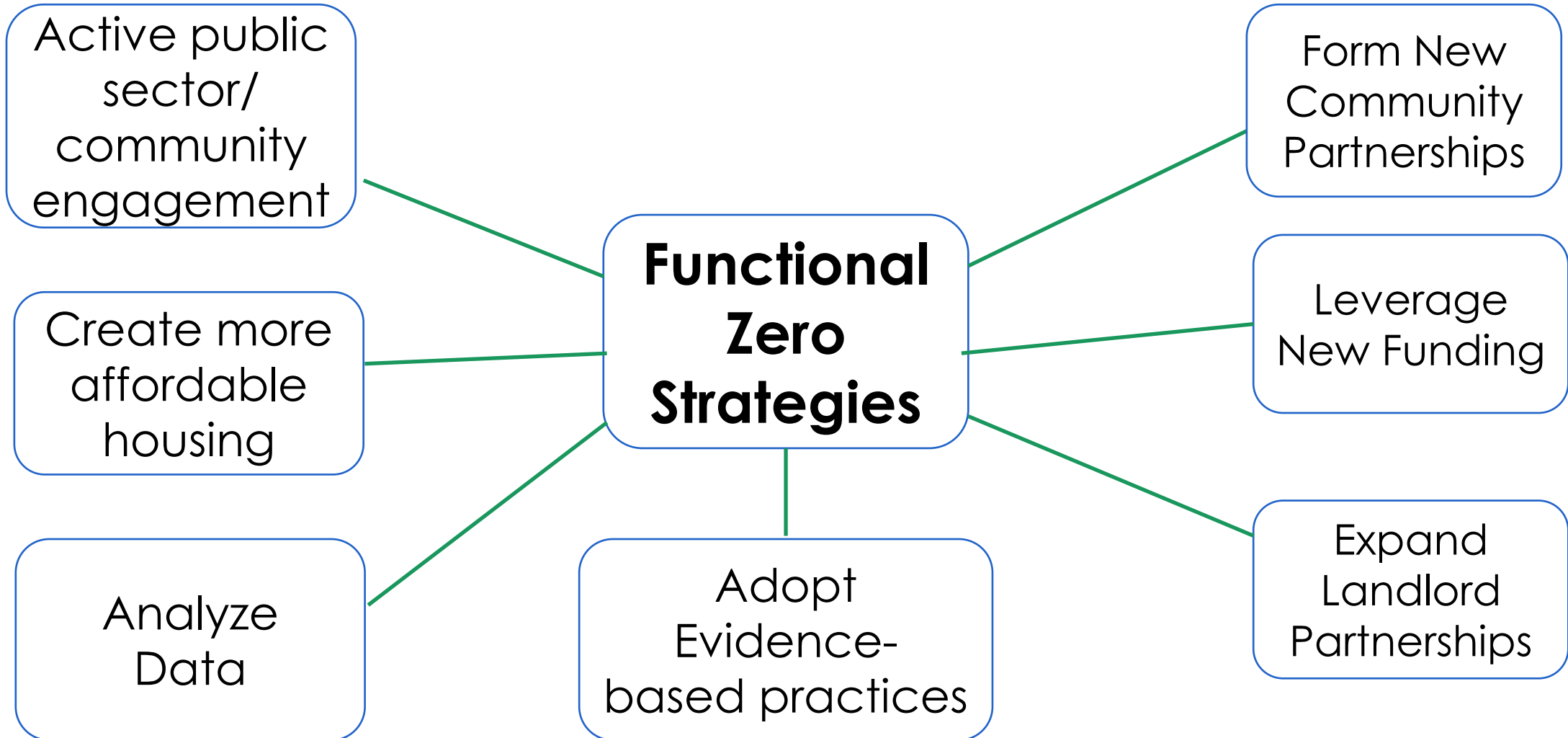
Children and Youth Program Logic Model

Part of Safe Haven's comprehensive services include a robust children/youth program committed to children's well-being and education success. The goal of Safe Haven Youth Program's effective intervention and prevention strategies is **breaking the cycle of generational homelessness**.



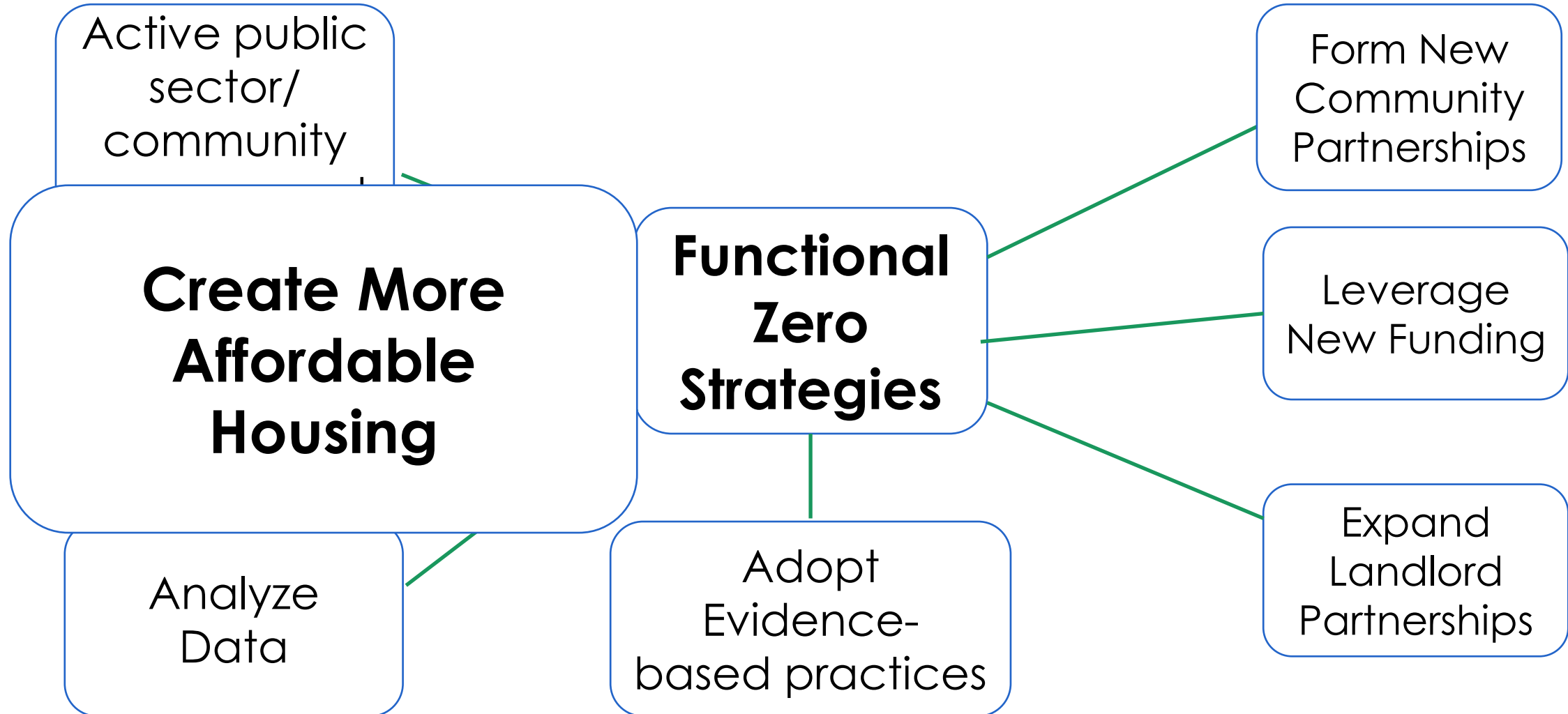


Core Strategies





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Create More Affordable Housing

Hearts for Home Housing Project: Create housing community with comprehensive wrap-around services for families

20
apartments
(2-, 3-, and 4-
bedroom)

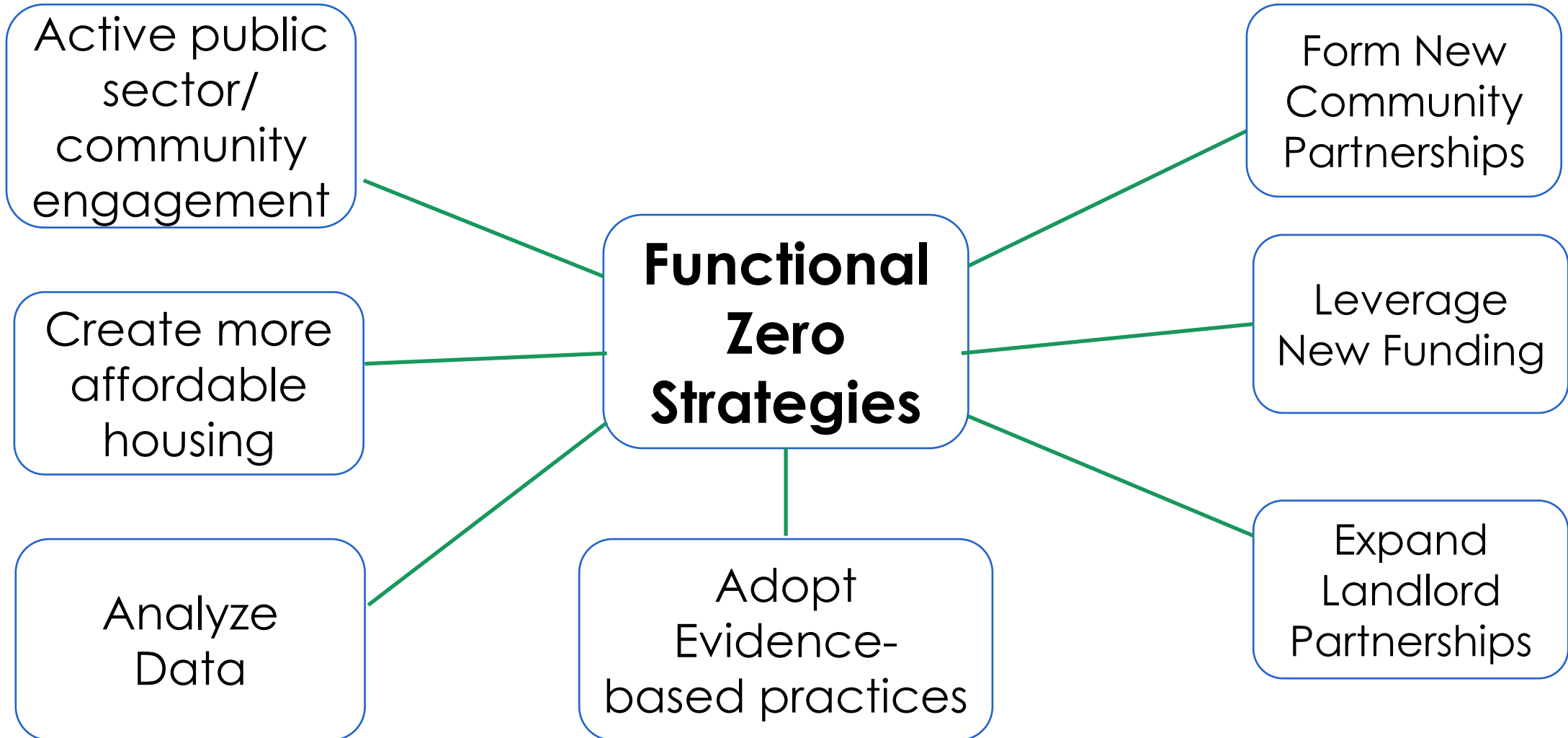
Case
management
offices and
community
spaces

Clients receive
full range of
support services
from Safe
Haven and
partners

Site: Davidson
County, on bus
line, close to
childcare,
supermarket,
comm. resources

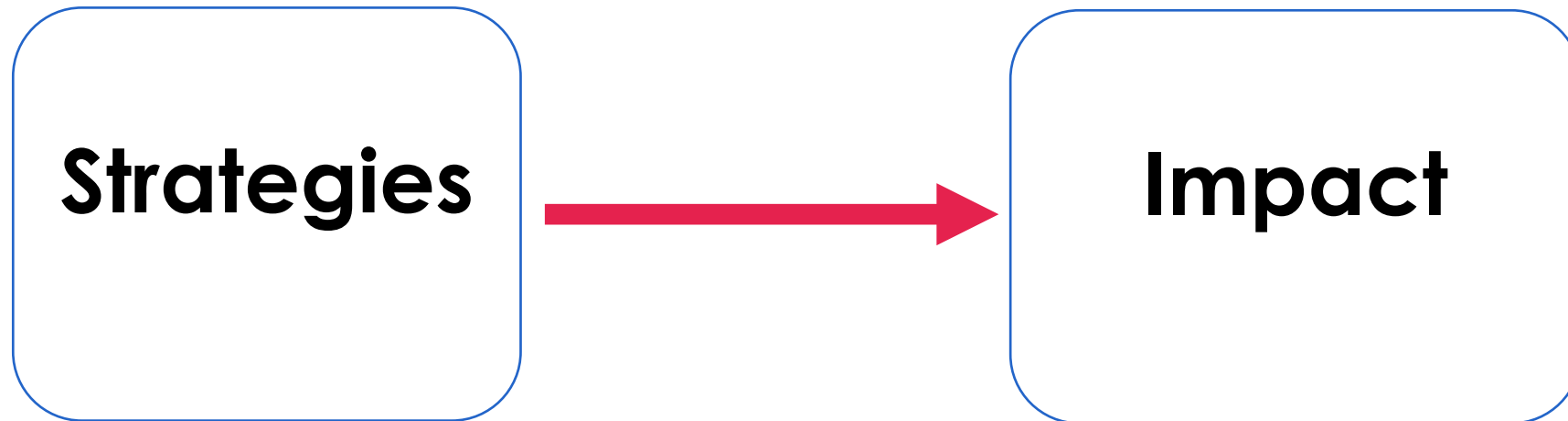


Core Strategies





Safe Haven Impact





Safe Haven Impact

1,958 People Served

From 2020-2022

576 Families Served

From 2020-2022

740 Children Housed

From 2020-2022

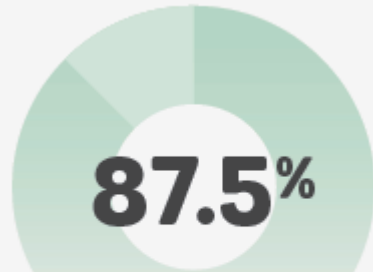
334 Families Housed

From 2020-2022

60% of CE referrals for entire community

Increased # Sheltered by 88%

From 2019-2022



of Safe Haven families are **more self-sufficient** since entering our program

Impact



Average **improvement** in self-sufficiency scores experienced by Safe Haven families

93% Housing Success Rate

From 2020-2022



Community Landscape





Capital Projects Update

Discussion?

